



FLORIDA DEPARTMENT OF LAW ENFORCEMENT

SERVICE ♦ INTEGRITY ♦ RESPECT ♦ QUALITY

PMO and Cherwell for PPM

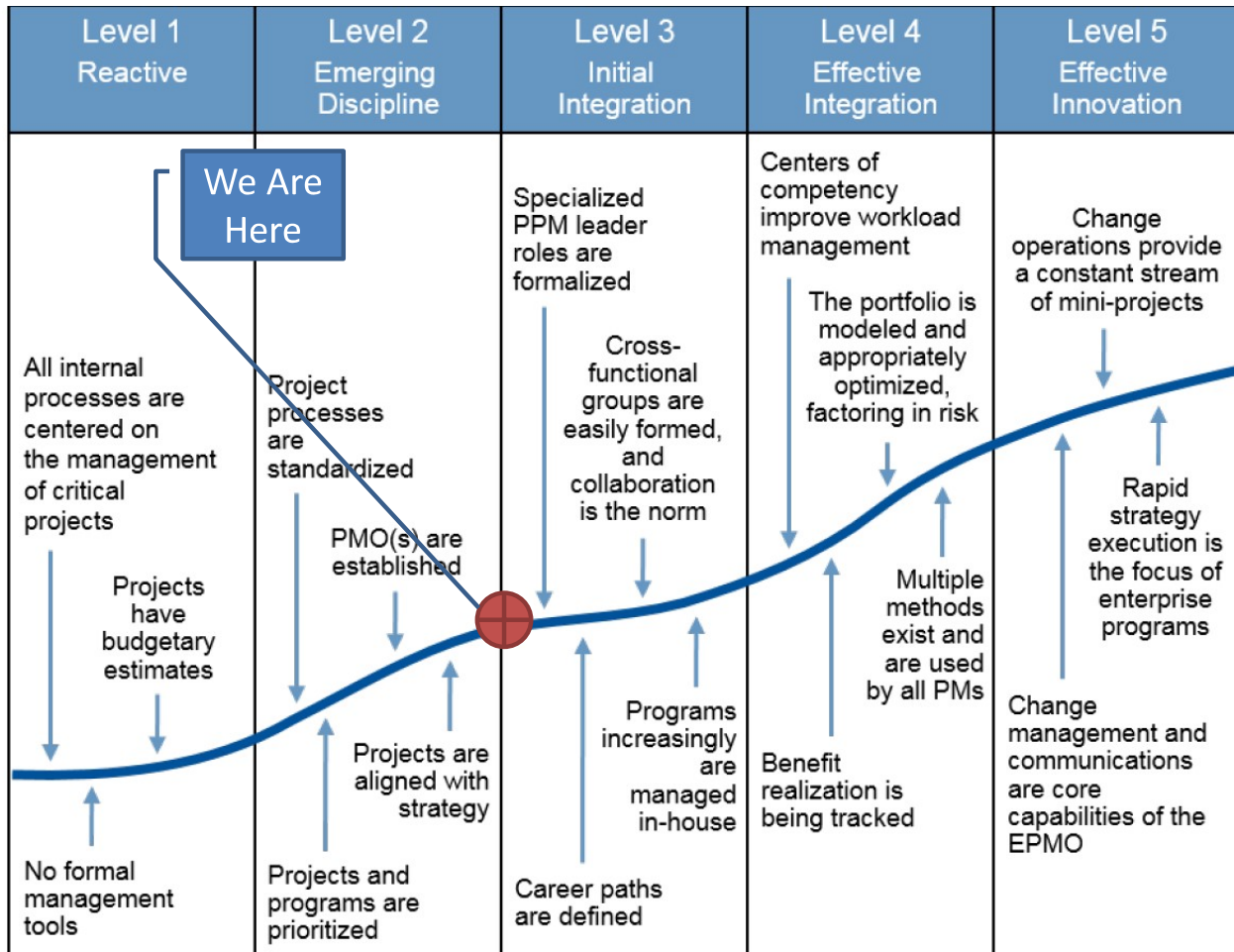


Agenda

- Introduction
- PMO Maturity Model
- Business Case
- Entity Resource Diagram (how things relate)
- Dashboards
- Next Steps
- Demo



PMO Maturity





Business Case

- Single Source of Truth
- Prioritize Investments
- Align Strategy to Tasks
- Measure Progress and Course Correct
- Manage Resources and Communication
- Lean Forward, not React
- Must Decrease the Work of PMs, Earn Trust
- Maintain AST Compliance
- Not Cost Anything!

FDLE Portfolio Details

[View Additional Dashboards](#)

10/4/2017 11:28 AM

All Projects

Filter By:

No Portfolio

R&D Portfolio

O&M Portfolio

IT Projects Portfolio

CJIS Portfolio

All Open Projects

19

6 New Projects at PMO

5 Projects Awaiting Approval

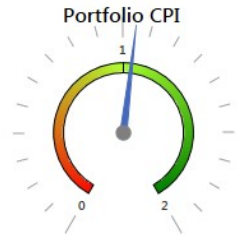
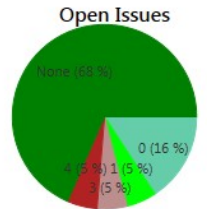
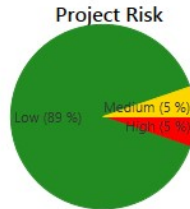
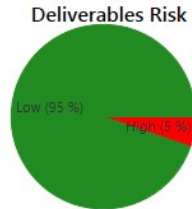
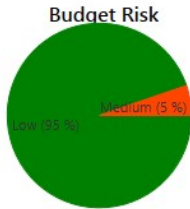
0 Active Projects

0 Unassigned Projects

0 Projects on Hold

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Project ID	Name	Project Manager	Status	Priority	Created Date Time	Customer A
507	eAgent Subswitch to eAgent Web 2.0 Upgrade.	Simpson, Jill	Awaiting Approval to Plan	1	5/4/2017 2:35 PM	
620	Data Center Fire Suppression System Replacement		Planning	3	5/25/2017 3:30 PM	
626	Cold Case	Simpson, Jill	Approval for Initiation	5	6/19/2017 2:43 PM	
637	Project from Incident 123959	Simpson, Jill	Execution	5	6/29/2017 9:29 AM	
488	Pathlore (LMS) Replacement (Use for Alfresco Testing)	Simpson, Jill	Planning	1	7/21/2017 1:36 PM	
650	Project_101	Simpson, Jill	Assigned to PMO	5	8/11/2017 9:30 AM	
651	Project_102	Tomlin, Kane	Assigned to PMO	5	8/11/2017 9:33 AM	
652	Project_103		Assigned to PMO	5	8/11/2017 9:35 AM	
653	Project_104		Assigned to PMO	5	8/11/2017 9:36 AM	
472	2016-20 Sexual Offender - Predator Registry (SOPR) Improvement Project	Robert, Dickson	Initiation	5	8/22/2017 2:52 PM	
657	Test Project for the Project Management Office (PMO)	Simpson, Jill	Initiation	5	8/23/2017 3:03 PM	
658	Cherwell Project Management System	Rivers, Harrison	Initiation	5	9/1/2017 11:09 AM	



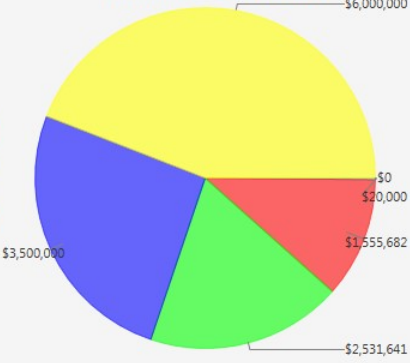
Reports

[Project Tasks % Complete Report](#) >>

[Portfolio Status](#) >>

[IT Project Calendar](#) >>

Estimated Cost (ROM)

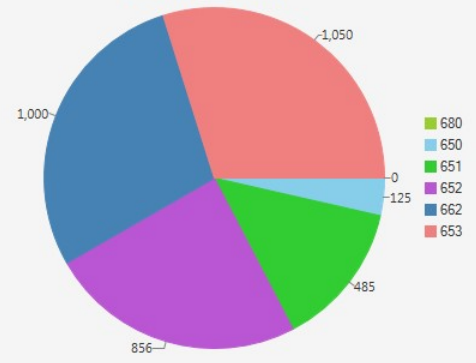


Current Projects

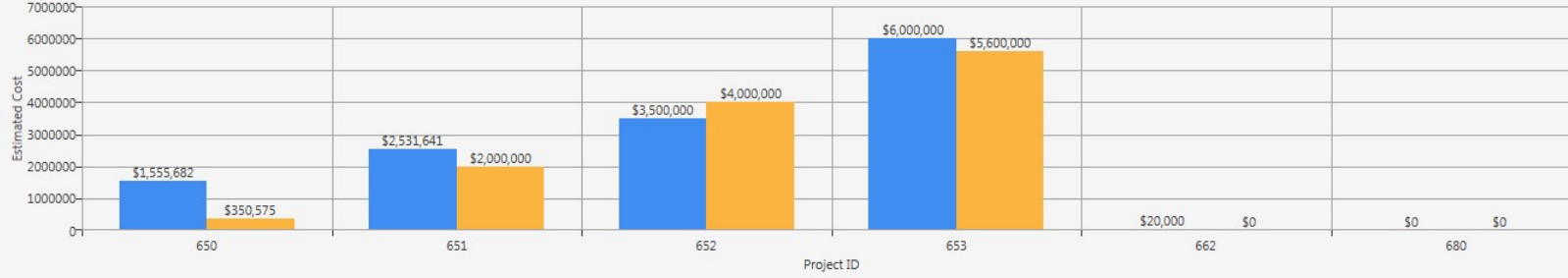
19

New Projects	0	\$0.00	0 hrs
Assigned to PMO	6	\$13,607,323.00	3516 hrs
Active Projects	13	\$23,565,574.00	17789 hrs

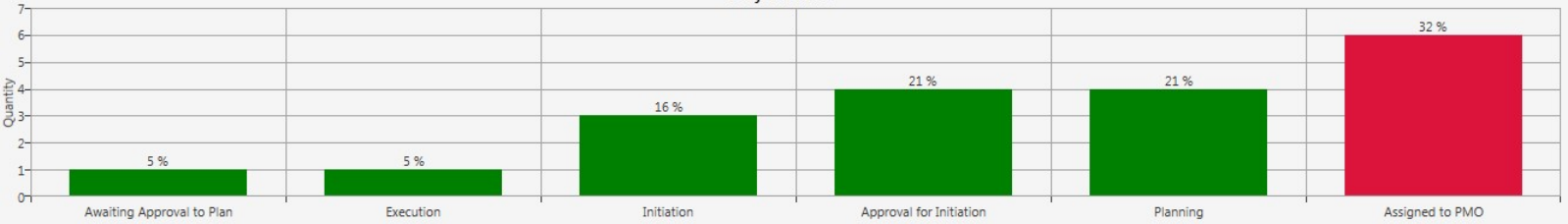
Estimated Effort



Estimated Cost and Return on Investment



Project Phase

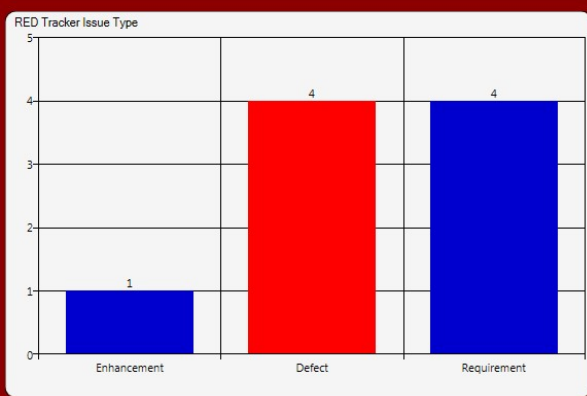
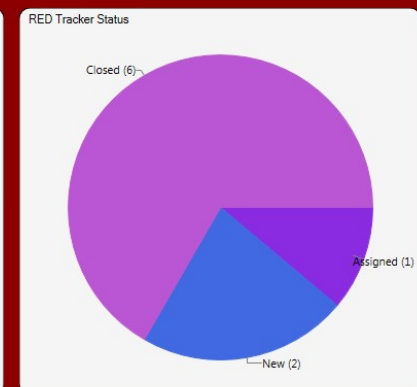


RED Tracker Status for System: Cherwell ITSM

RED Tracker

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REDTracker ID	Issue Type	Status	Open Date Time	Category	Title	Working Status	IPPT Project ID
10058	Defect	Closed	9/1/2017 10:22 AM		Cherwell Adding Doesn't work		
10059	Defect	Closed	9/1/2017 11:12 AM	Level 1 Defect	Defect in User ID		
10094	Defect	Closed	9/18/2017 3:22 PM		Test Linking of Release		
10016	Defect	Closed	8/16/2017 2:16 PM	Level 1 Defect	Defect with Cherwell	Not Started	
10112	Enhancement	New	9/29/2017 10:10 AM		New Field		
10160	Requirement	New	10/2/2017 9:45 AM	Functional Requirement	Test		
10042	Requirement	Closed	8/31/2017 10:53 AM	Functionality Enhance...	Cherwell needs a data model upgrade	Design	
10043	Requirement	Closed	8/31/2017 2:50 PM	Functional Requirement	I need a new feature		
10099	Requirement	Assigned	9/22/2017 11:43 AM	Functional Requirement	Adding another category during the test cheddar	Development	657

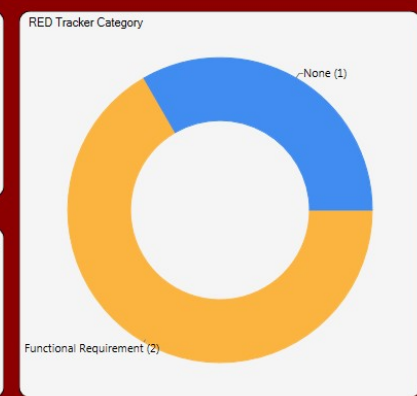


Known Defects

REDTracker ID	Issue Type	Status	Open Date Time	Category	Title
10016	Defect	Closed	8/16/2017 2:16 PM	Level 1 Defect	Defect
10058	Defect	Closed	9/1/2017 10:22 AM		Cherwell
10059	Defect	Closed	9/1/2017 11:12 AM	Level 1 Defect	Defect
10094	Defect	Closed	9/18/2017 3:22 PM		Test Lin

Critical Status

REDTracker ID	Issue Type	Status	Open Date Time	Category	Title
10099	Requirement	Assigned	9/22/2017 11:43 AM	Functional Requirement	Adding





Next Steps

- Go Live
- User Training
 - Begin to Projectize the Agency (Training Division)
- AST System Audit
- IT Asset Management
- Total Asset Management